



---

## **PRIVACY POLICY**

---

**Project Acronym: ESPRESSO**

**Grant Agreement number: 691720**

**Project Title: systemic Standardisation apPRoach to Empower Smart cities and cOmmunities**

<b>Project co-funded by the the Horizon 2020 Framework Programme of the European Union</b>		
<b>Dissemination Level</b>		
P	Public	<b>X</b>
C	Confidential, only for members of the consortium and the Commission Services	

PRIVACY POLICY	
File: PRIVACY_POLICY.pdf	Page: 1 of 4



## 1. Introduction

---

Respecting the privacy of our users and ensuring the confidentiality of user information is critical to the ESPRESSO Project. The purpose of this policy is to ensure that we interact with all of our users in line with current legislation and in accordance with their wishes.

The Information we collect from time to time as you utilize the ESPRESSO website (the Site and the services provided and requests that you submit provide certain information to us so that we can serve you better. Specifically our site "Contact" and "SmaCStak" forms require users to give us contact information demographic information and the nature of your requirement.

Please be aware however that you are under no obligation to provide requested information and you can decline to provide any requested information at any time. However you may not be able to participate in certain activities at the Site or the ESPRESSO project if certain information is not provided.

Information we collect from users of the site will be stored by us on computers within Europe and may be used in the manner set out in this policy.

## 2. What personal information do we collect

---

We will collect your contact details such as your name job title telephone and your e-mail and postal addresses as applicable to the service utilized.

## 3. How do we use personal information

---

The information you submit to us may be used for the administration and operation of the Site and services and tools offered through it and to market the services available on the Site and from our Partners and Participants and for the purposes of registration. This service is based on shared information we may disclose your information to participating third parties who may become engaged in providing you with further information or wish to register for RFI's RFP's or Tenders or wish to provide you with quotes for products or services related to an enquiry or requirement you have submitted. We will retain your data on our systems and may contact you from time to time regarding other products services industry news knowledge sharing opportunities or research updates and events.

## 4. To Alter Your Details

---

If your information changes, you can alter the details we hold by contacting us at:

[info@espresso-project.eu](mailto:info@espresso-project.eu) or by using the details set out in the Access to data section below.

PRIVACY POLICY	
File: PRIVACY_POLICY.pdf	Page: 2 of 4



## 5. Voluntary Information

---

We may ask for further information about you as part of online surveys or if you enter any participation activity or other activity. This information will be used to enable us to improve our services website, online resources and project results.

The Site provides you with the opportunity to opt-out of receiving communications from us.

## 6. Statistical Information

---

Aggregate statistical information provided by the website will not include personally identifying information.

## 7. Access to data

---

You have the right to be told what personal information we hold about you on our databases. You should write to us at the following address stating your full name your full address :

ESPRESSO Project  
Martin Fabisch  
Technische Universität Kaiserslautern  
Pfaffenbergstr. 95  
67663 Kaiserslautern

Tel: +49 (0) 631 205 4507

Email: [Martin.Fabisch@ru.uni-kl.de](mailto:Martin.Fabisch@ru.uni-kl.de)

## 8. Security

---

The Site has security measures in place to protect the loss, misuse and alteration of the information under our control. While we seek to protect your personal information, we cannot ensure or warrant the security of any information you transmit over the internet and you do so at your own risk.

## 9. Disclaimer

---

No part of this publication/website may be reproduced or transmitted by any means electronic mechanical (including photocopying recording or by any information storage

PRIVACY POLICY	
File: PRIVACY_POLICY.pdf	Page: 3 of 4



and retrieval system) without prior permission from the ESPRESSO Project Coordinator. The EURECA Project Coordinator disclaims all responsibility and liability (including negligence in relation to information on or accessible from this site).

## **10. Information Collected From Site Visitors**

---

In using the ESPRESSO website certain information is automatically collected so that delivery can be made of the service. Cookies may be stored on your machine by your browser. You can set your browser to disable cookies but you might find some website features will not work correctly. When you request a page from the site's web server the server automatically collects some information about your system including your IP address. We collect the minimum information necessary to make the service work – this information is all essential to send the pages back across the internet to the right computer. Software is used to analyse traffic to the sites - it does not create individual profiles for visitors it only collects aggregate data.

## **11. Changes to the Privacy Policy**

---

The ESPRESSO Project Coordinator reserves the right to change this privacy policy at any time by posting changes on this page. It is your responsibility to refer to this privacy policy on accessing this site. We will however draw your attention to any material changes to this privacy policy by placing a notice on the site.